

**IN THE SPECIFICATION:**

Please replace the last full paragraph of specification page 20 with the following replacement paragraph:

Referring now to Fig. 9, the remote center further analyses the data compiled by the appliances to determine patterns of use for the respective appliances (step 900). The remote center then determines if a particular appliance is being used inefficiently in terms of temperature settings, water settings, detergent quantities, and so forth (step 902). If so it is possible for the user to operate the appliance more efficiently (step 904), the center recommends more appropriate temperature and water settings and/or detergent use to the user (step 906).